



Lighting the Way – Build for the Future



National Association of Housing Cooperatives



Welcome to Phoenix

The National Association of Housing Cooperatives invites you to Phoenix, Arizona. Phoenix is a city rich with art and culture, resorts, shopping, nightlife, attractions and events all surrounded by beautiful desert scenery.

About the Conference

Each year, NAHC's Annual Conference brings together your peers, colleagues and industry experts in cooperative housing to discuss issues and learn how to strengthen cooperative housing in the United States.

Who Should Attend

- Cooperative Volunteer Board Members
- Professional Cooperative Managers
- Industry Professionals such as lawyers, CPAs and leaders who service the housing cooperative community.

Program

Our 2018 Program will focus on topics of interest including: *(subject to change):*

Lending and Other Cooperative Financial Considerations

- Discussion on lending options, budgeting and other financial topics

Cooperative Governance and Ethical Issues

- Governance issues
- Discussions on ethical values
- Development of governance plans

Marketing for the Future of Cooperatives

- Marketing with the use of social media
- Development of marketing plans and different methods of marketing

Enhanced Operational Programs for Cooperatives

- Developing a Maintenance Improvement Plan
- Discussion of enhancing other operational programs to take the next steps to a better equipped Cooperative

Legal and Legislative Issues

- Discussions of legal issues, governmental issues and legislative issues

Registered Cooperative Managers

- RCM Program Overview
- Insurance Issues
- HUD Issues
- Legal Issues for Management
- New Technologies in Management
- RCM Roundtables

Final program available via www.NAHC.coop



Camelback Mountain at Dusk
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Schedule of Events

NAHC 58th Annual Conference Schedule October 24 – 27, 2018

Pre-Conference RCM Workshop

Monday, October 22

9:00 a.m. – 5:00 p.m. * Registered Cooperative Manager Course, Part I/II

Tuesday, October 23

9:00 a.m. – 5:00 p.m. * Registered Cooperative Manager Course, Part II/III

9:00 a.m. – 9:00 p.m. * Grand Canyon Ground Tour

1:00 p.m. – 5:00 p.m. * Registered Cooperative Manager Recertification Ethics Course, Part III

Annual Conference

Wednesday, October 24

9:00 a.m. – 5:00 p.m. Conference Registration

11:00 a.m. – 3:45 p.m. * Shopping Tour

12:30 p.m. – 4:30 p.m. * Desert Botanical Garden Tour

1:00 p.m. – 5:00 p.m. * Desert Off-Road Adventure Tour

1:00 p.m. – 5:00 p.m. NAHC Board of Directors Meeting

5:00 p.m. – 6:00 p.m. First Time Attendee Orientation

6:00 p.m. – 7:30 p.m. Opening Reception

Thursday, October 25

8:30 a.m. – 5:00 p.m. Conference Registration

8:30 a.m. – 5:00 p.m. Exhibit Hall Open

9:00 a.m. – 10:30 a.m. Opening General Session & Keynote Speaker

10:45 a.m. – 12:15 p.m. Concurrent Breakout Sessions

12:15 p.m. – 1:45 p.m. Strut Your Stuff: Cooperative Pride Luncheon

2:00 p.m. – 5:15 p.m. Concurrent Breakout Sessions

Friday, October 26

8:30 a.m. – 2:00 p.m.

Exhibit Hall Open

8:30 a.m. – 5:00 p.m.

Conference Registration

9:00 a.m. – 12:15 p.m.

Concurrent Breakout Sessions

12:15 p.m. – 1:45 p.m.

Awards Luncheon

2:00 p.m. – 5:15 p.m.

Concurrent Breakout Sessions

5:15 p.m. – 5:45 p.m.

Candidates Forum: Meet Your Board Candidates

5:45 p.m. – 6:30 p.m.

Member Association
Caucuses

Saturday, October 27

8:30 a.m. – 9:30 a.m.

Ballot Pick-up Registration

9:30 a.m. – 11:00 a.m.

Annual Meeting of Members

11:00 a.m. – 12:00 p.m.

NAHC Board of Directors Meeting

1:00 p.m. – 9:00 p.m.

* Red Rocks of Sedona Day Trip Tour

1:30 p.m. – 5:30 p.m.

* Wine Bottling Experience Tour

**Separate Registration Fee Required*



Wild Horses on the Salt River
© Greater Phoenix CVB

Interested in Exhibiting?

If your company is interested in exhibiting or sponsorship opportunities at the **58th Annual NAHC Conference**, please contact Julie Elfand at jelfand@bostrom.com or by calling (202) 737-0797.



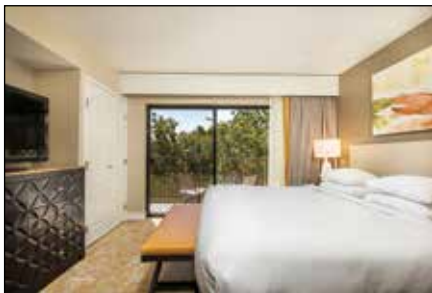
Host Hotel

The 58th Annual NAHC Conference will be held at the Pointe Hilton Squaw Peak Resort. The resort is nestled among the lush North Phoenix Mountains and colorful Sonoran landscape.

A limited number of guest rooms have been reserved at a discounted rate of \$185.00 a night single/double occupancy for run of house rooms, plus applicable taxes (12.57%) **until Tuesday, October 2, 2018**. In order to receive this special rate, you must mention the National Association of Housing Cooperatives (NAHC) when making your reservation.

After October 2, 2018, or once the room block has been filled (**whichever comes first**), reservations will be accepted on a space and rate available basis. To make reservations, please call 1-800-947-9784 or make your reservation online at

<https://book.passkey.com/event/49568979/owner/2549/home>



Transportation

The Pointe Hilton Squaw Peak Resort is serviced by Phoenix Sky Harbor Airport (PHX) which is located approximately 15 minutes from the hotel.

Taxis: Cost approximately \$30 one way from the airport to the hotel and can be picked up at Terminal 2 outside of door #8, Terminal 3 outside of door #7, and Terminal 4 on Level 1 outside of doors #6 and #7. Just follow signs to the taxi stand.

Shuttle Service: SuperShuttle is the shared-ride shuttle service contracted with Phoenix Sky Harbor Airport. You can schedule your SuperShuttle online at *www.supershuttle.com* or over the phone by calling 602-244-9000. Shared rides cost \$13 one way and \$26 round trip. Solo Non-Stop rides cost \$29 one way and \$58 round trip. Major Credit cards are accepted. SuperShuttles will pick up at Terminal 4 outside of door #8.

Dress

Casual attire is appropriate for all meetings and tours. Don't forget to bring apparel for the Strut Your Stuff: Cooperative Pride Luncheon. The outdoor temperature and meeting rooms may vary. We strongly recommend bringing a sweater or light jacket. The average temperatures for Phoenix in October are in the mid to high 80's F during the day and the low to mid 60s F in the evenings.



Botanical Garden

Tours

In order to hold any tours we need to receive the minimum attendee guarantee for each tour by **Friday, September 28**. If we are below the minimum for a specific tour we may need to cancel the tour. If that is the case we will contact you.

Grand Canyon Ground Tour

Tuesday, October 23, 9:00 a.m. – 9:00 p.m.

The beauty of the Seventh Natural Wonder of the World will capture your senses for a long time to come! Sit back, relax and enjoy this scenic 4 hour drive that will take you from low-altitude desert landscape to mountains blanketed with Ponderosa pines. The tour guide will take you on a historical and geological journey past Black Canyon City, Verde Valley and Flagstaff before the final leg of the journey to the Grand Canyon.

Once you arrive at the south rim of the Grand Canyon, you will enjoy a guided tour of the rim. The first stop will be Mather point, which gives you your first glimpse of the Canyon from one of the most impressive and accessible vista points on the rim. From this overlook you can see an extraordinary view of the inner canyon. The rim tour will include several stops at scenic vistas, along with some free time at the rim to grab lunch at one of the restaurants, hike, explore the visitor's center, museums and shops. You will have approximately 3 hours to enjoy the rim of the Canyon before returning back to Phoenix.

[Please note, this tour includes a 4 hour bus ride each way, walking and approximately 3 hours at the Grand Canyon. Meals are not included. Bring comfortable shoes and suntan lotion.]

Cost: \$250.00

(Note: A minimum of 25 attendees are needed to run this tour.)



Grand Canyon

Shopping Tour

Wednesday, October 24, 11:00 a.m. – 3:45 p.m.

Scottsdale ranks among the finest cities for shopping! Spend several hours exploring the Scottsdale Fashion Square and Old Town (downtown) Scottsdale area. The Southwest's largest shopping destination, Scottsdale Fashion Square boasts more than 250 distinctive retailers including Nordstrom and Neiman Marcus. To keep you from dropping while you shop, the center houses an outstanding selection of eateries with offerings ranging from grab-and-go snacks to fine dining and cocktails. Also discover the heart and soul of the city – Old Town Scottsdale! Here you'll find nine walkable neighborhoods brimming with boutiques, galleries, restaurants, nightclubs and attractions.

[Please note, this tour includes roundtrip transportation and walking. Meals are not included. Bring comfortable shoes.]

Cost: \$65.00

(Note: A minimum of 20 attendees are needed to run this tour.)

Desert Botanical Garden Tour

Wednesday, October 24, 12:30 p.m. – 4:30 p.m.

The Desert Botanical Garden is home to more than 10,000 plants from deserts around the world, including more than half of the world's total number of cacti species. During your guided walking tour of the garden, you will have the opportunity to discover the secrets of the desert. You will see and learn about plants and how wild life uses the plants to survive. The garden is a natural environment located on 145 acres within the beauty of Papago Park and is home to jackrabbits, squirrels, desert tortoises and other small animals. For bird watchers, there are dozens of species of native and migratory birds, from darting jewels like hummingbirds to the desert hawks. Desert succulents found throughout the garden include agave, barrel, prickly pear, aloe vera, ocotillo, saguaro and hundreds of others.

[Please note, this tour includes transportation and a lot of walking. Meals are not included. Bring comfortable shoes, a hat and suntan lotion.]

Cost: \$105.00

(Note: A minimum of 20 attendees are needed to run this tour.)

Desert Off-Road Adventure Tour

Wednesday, October 24, 1:00 p.m. – 5:00 p.m.

Enjoy this unique opportunity to explore the Sonoran Desert via four-wheel drive vehicles. Each off road vehicle is driven by an Arizona cowboy guide who will entertain and educate you with interesting and entertaining facts about the desert and the early settlers that called this rough wilderness home.

[Please note, this tour includes jeep transportation, guided tour and some walking. Meals are not included. Not recommended for pregnant women or individuals with back issues. Bring closed toe shoes.]

Cost: \$200.00

(Note: A minimum of 20 attendees are needed to run this tour.)

Red Rocks of Sedona Day Trip Tour

Saturday, October 27, 1:00 p.m. – 9:00 p.m.

Known worldwide for its brilliant red rock mountains, breathtaking scenery and quaint artisan shops and galleries, Sedona is a “must see” destination. During your two hour drive to Sedona you will travel through the diverse terrain of the Sonoran Desert, Verde Valley and Camp Verde. Along the way, the guide will provide an interesting narration about the area.

Upon arrival in Sedona your guide will point out numerous red rock formations For Which Sedona is Famous – Snoopy Rock, Bell Rock, Chapel Rock, Submarine Rock and others. You will have 3 hours in Sedona where you will have time to explore the galleries and shops on Main Street and Tlaquepaque as well as grab something to eat at one of the many restaurants. You will also be able to see the beautiful sunset before heading back to Phoenix.

[Please note, this tour includes a 2 hour bus ride each way, walking and approximately 3 hours in Sedona. Meals are not included. Bring comfortable shoes and suntan lotion.]

Cost: \$125.00

(Note: A minimum of 20 attendees are needed to run this tour.)



Red Rocks of Sedona

Wine Bottling Experience Tour

Saturday, October 27, 1:30 p.m. – 5:30 p.m.

When you arrive you will be greeted with a gourmet catered selection of fruit and cheeses. You will also have a chance to sample 5 wines of your choosing. Finally you will learn how to bottle your own wine through a unique bottling experience that includes cleaning and sanitizing the bottle, filling the bottle with a wine, corking and labeling the bottle with your own personalized wine label to take home with you to commemorate the event.

[Please note, this tour includes transportation and light walking. You must be 21 years of age to participate. Light snack included. Bring comfortable shoes.]

Cost: \$130.00

(Note: A minimum of 20 attendees are needed to run this tour.)



Old Town

Additional Things to Do While In Phoenix, Arizona

- **River Ranch Water Park & Miniature Golf**

The River Ranch Water Park is located on-site at the Pointe Hilton Squaw Peak Resort, and features multiple pools, waterslides, winding lazy river, cascading waterfalls, and poolside dining. You won't want to miss the miniature golf course that surrounds the Water Park's lazy river. The course consists of 18 holes that winds its way around the River Ranch.

- **The Phoenix Zoo**

The Phoenix Zoo is one of the largest zoos in the world. There are approximately 1,300 animals to see, including American bald eagles, mountain lions, cheetahs, orangutans, giraffes, white rhinos, and Asian elephants. Plan at least 4 hours to visit the Phoenix Zoo, and be sure to wear comfortable shoes.

- **Rawhide Western Town and Steakhouse**

This theme park is styled after a Western town from the 1880's. Complete with saloon, hitching posts, and town jail. Attractions include a cowboy stunt show, burro rides, desert train, a mechanical bull, rock climbing and much more. In the evening, the Rawhide Steakhouse offers a generous menu of cowboy favorites. Admission to the park is free.

- **CityScape Phoenix**

You won't want to miss everything happening at CityScape Phoenix. The heart of the downtown, CityScape offers visitors a variety of dining options, shopping options, and nightlife. The two city blocks has endless hours of entertainment for your day!

- **Butterfly Wonderland**

The Butterfly Wonderland Museum is the largest indoor rainforest atrium in the United States and America's largest butterfly pavilion. More than 3,000 butterflies live in the atrium, along with various tropical plants and flowers picked specifically to recreate the natural habitats of the butterfly species within. Once inside the atrium you will be fully emerged into a Butterfly Wonderland!

- **Pueblo Grande Museum & Archeological Park**

Pueblo Grande is a major archeological dig site, located in the middle of Phoenix. The site was originally home to the Hohokam people, who created the canal system that became the foundation for the modern city of Phoenix. Today, groups can visit the park and see how the Hohokam lived hundreds of years ago.

- **Chase Field**

Chase Field is home to Arizona's 2001 World Champion MLB team, the Diamondbacks. It houses one of the largest high definition video scoreboards in the MLB, a retractable roof to keep fans and players cool in the Arizona heat, and pool in right field. Tours of Chase Field are offered year round Monday through Saturday.

- **Octane Raceway**

If you're looking for an adrenaline rush, Octane Raceway in Scottsdale is where you need to be! The 1/3 mile track is the only fulltime indoor/outdoor track in the United States. Each lap begins indoors then winds through an outdoor section of the course before returning inside. The karts reach up to 45mph, and the fastest kart on the track wins the race!

- **Arizona Center Shopping**

Visit this small outdoor mall, in the center of downtown Arizona for a variety of local shops and restaurants. While you're downtown shopping, you will easily be able to stop at Talking Stick Resort Arena the home of Arizona's NBA team, the Phoenix Suns.

- **Montezuma Castle National Monument**

800 years ago, the Pre-Columbian Sinagua people built, what would today be considered 20 room high-rise apartment, in the Arizona Desert. They built the structure into the side of a limestone cliff. Today, the Montezuma Castle is a preserved national monument visited by over 350,000 people a year. Guided tours lead visitors on a 1/3 mile loop past the structure and through a sycamore grove.

- **Tanger Outlets**

Spend a day with friends bargain hunting at Tanger! The Tanger Outlets feature more than 3,000 outlet stores. The featured merchandise includes, brand name designer fashions and accessories, jewelry, housewares, home décor, luggage, toys, books, food specialties, and more.

- **Red Rock State Park**

Located in Sedona is Arizona's famous Red Rock Canyon. At Red Rock State Park you'll have access to the 286 acres on which the canyon extends. With the stunning scenery as your background, you'll be able to hike, bird watch, horseback ride, and picnic.

For more information on Phoenix attractions, go to

<https://www.visitphoenix.com>



National Association of Housing Cooperatives

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Return Service Requested

For registration information visit www.nahc.coop or call (202) 737-0797

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Pointe Hilton Squaw Peak Resort



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