Cooperatives -
Come Walk With Us
On The Paseo Del Rio
About the Conference
Each year, NAHC’s Annual Conference brings together your peers, colleagues and industry experts in cooperative housing to discuss issues and learn how to strengthen cooperative housing in the United States.

Who Should Attend
– Cooperative Volunteer Board Members
– Professional Cooperative Managers
– Industry Professionals such as lawyers, CPAs and leaders who service the housing cooperative community.

Welcome to San Antonio
The National Association of Housing Cooperatives invites you to San Antonio, Texas. San Antonio is a city known for the Alamo, its extensive Riverwalk, and fantastic tex-mex and Texas BBQ. The city’s fascinating and rich history is worth exploring!

Program
Our 2017 Program will focus on topics of interest including:
(subject to change):

Lending and Other Cooperative Financial Considerations
• Discussion on lending options, budgeting and other financial topics

Cooperative Governance and Ethical Issues
• Governance issues
• Discussions on ethical values
• Development of governance plans

Marketing for the Future of Cooperatives
• Marketing with the use of social media
• Development of marketing plans and different methods of marketing

Enhanced Operational Programs for Cooperatives
• Developing a Maintenance Improvement Plan
• Discussion of enhancing other operational programs to take the next steps to a better equipped Cooperative

Legal and Legislative Issues
• Discussions of legal issues, governmental issues and legislative issues

Registered Cooperative Managers
• RCM Program Overview
• Insurance Issues
• HUD Issues
• Legal Issues for Management
• New Technologies in Management
• RCM Roundtables

Final program available via www.NAHC.coop

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Cover photo: Cruising the Riverwalk
Photographer: Bob Howen/VisitSanAntonio.com

Alamo Living History
VisitSanAntonio.com
Schedule of Events
NAHC 57th Annual Conference Schedule
October 25 – 28, 2017

Pre-Conference RCM Workshop
Monday, October 23
9:00 a.m. – 5:00 p.m. * Registered Cooperative Manager Course, Part I/II

Tuesday, October 24
9:00 a.m. – 5:00 p.m. * Registered Cooperative Manager Course, Part II/III
1:00 p.m. – 5:00 p.m. * Registered Cooperative Manager Recertification Ethics Course, Part III

Annual Conference
Wednesday, October 25
9:00 a.m. – 5:00 p.m. Conference Registration
10:30 a.m. – 2:30 p.m. * Sizzling Hot San Antonio – A Taste of the City Tour
11:30 a.m. – 3:30 p.m. * Missions and Markets Tour
1:00 p.m. – 5:00 p.m. * Architectural Splendors Tour
1:00 p.m. – 5:00 p.m. NAHC Board of Directors Meeting
5:00 p.m. – 6:00 p.m. First Time Attendee Orientation
6:00 p.m. – 7:30 p.m. Opening Reception “Tex-Mex Style”

Thursday, October 26
8:30 a.m. – 5:00 p.m. Conference Registration
8:30 a.m. – 5:00 p.m. Exhibit Hall Open
9:00 a.m. – 10:30 a.m. Opening General Session & Keynote Speaker
10:45 a.m. – 12:15 p.m. Concurrent Breakout Sessions
12:15 p.m. – 1:45 p.m. Strut Your Stuff: Cooperative Pride Luncheon
2:00 p.m. – 5:15 p.m. Concurrent Breakout Sessions

Friday, October 27
8:30 a.m. – 2:00 p.m. Exhibit Hall Open
8:30 a.m. – 5:00 p.m. Conference Registration
9:00 a.m. – 12:15 p.m. Concurrent Breakout Sessions
12:15 p.m. – 1:45 p.m. Awards Luncheon
2:00 p.m. – 5:15 p.m. Concurrent Breakout Sessions
5:15 p.m. – 5:45 p.m. Candidates Forum: Meet Your Board Candidates
5:45 p.m. – 6:30 p.m. Member Association Caucuses

Saturday, October 28
9:30 a.m. – 11:00 a.m. Annual Meeting of Members
11:00 a.m. – 12:00 p.m. NAHC Board of Directors Meeting
1:00 p.m. – 5:00 p.m. * Cruising and Perusing Tour
1:30 p.m. – 5:00 p.m. * Take a Walk on the Wild Side – San Antonio Zoo Tour
1:45 p.m. – 5:15 p.m. * Margarita Madness with Rio Rio Cantina Tour

*Separate Registration Fee Required

Interested in Exhibiting?
If your company is interested in exhibiting or sponsorship opportunities at the 57th Annual NAHC Conference, please contact Julie Elfand at jelfand@bostrom.com or by calling (202) 737-0797.
The 57th Annual NAHC Conference will be held at the Westin Riverwalk. The hotel is located on the Riverwalk in San Antonio, TX.

A limited number of guest rooms have been reserved at a discounted rate of $195.00 a night single/double occupancy for run of house rooms, plus applicable taxes (16.75%) until Tuesday, October 3, 2017. In order to receive this special rate, you must mention the National Association of Housing Cooperatives (NAHC) when making your reservation.

After October 3, 2017, or once the room block has been filled (whichever comes first), reservations will be accepted on a space and rate available basis. To make reservations, please call 1-888-627-8396 or make your reservation online at https://www.starwoodmeeting.com/StarGroupsWeb/res?id=1612096904&key=2E9CD585

Transportation
The Westin Riverwalk is serviced by San Antonio International Airport (SAT) which is located approximately 25 minutes from the hotel.

Taxis: Cost approximately $30 one way from the airport to the hotel and can be picked up outside of baggage claim at the lower level curbside, outside of Terminals A and B. Just follow signs to the taxi stand.

Shuttle Service: Go Airport Shuttle is San Antonio International Airport’s authorized and single shared-ride shuttle service. Shuttles depart from 7:00 a.m. to 1:30 a.m. daily to downtown hotels every 15 minutes. Passengers may purchase tickets at the airport’s baggage claim area. Tickets are $19.00 per person to downtown hotels or $34.00 per person for a round trip ticket. Major Credit cards are accepted. For more information visit www.goairportshuttle.com.

Dress
Casual attire is appropriate for all meetings and tours. Don’t forget to bring apparel for the Strut Your Stuff: Cooperative Pride Luncheon. The outdoor temperature and meeting rooms may vary. We strongly recommend bringing a sweater or light jacket. The average temperatures for San Antonio in October are in the high 70’s to low 80’s F during the day and the high 50s in the evenings.

Downtown
VisitSanAntonio.com
Tours

In order to hold any tours we need to receive the minimum attendee guarantee for each tour by **Friday, September 29**. If we are below the minimum for a specific tour we may need to cancel the tour. If that is the case we will contact you.

**Sizzling Hot San Antonio – A Taste of the City Tour**
*Wednesday, October 25, 10:30 a.m. – 2:30 p.m.*
Discover all the sites, sounds and flavors San Antonio has to offer with these small bites of history, architecture and culture. The tour begins with a barge ride through the infamous waterways. The meandering banks take you through a century of history, legend and lore. And when it comes to history, nothing defines San Antonio quite like The Alamo, so to understand and appreciate the significance of that great battle you will take in the award winning IMAX film: The Price of Freedom. But what’s a trip to San Antonio without tasting its cuisine? Enjoy a great Mexican style lunch at Barriba Cantina, Tex/Mex Cuisine. The final stop on the tour is at the most famous mission in San Antonio, the Alamo herself. The Alamo is where 189 defenders fell to Santa Anna’s army of more than 2000 on March 6, 1836. The heroism of these “Texicans” paved the way to Texas independence.

[Please note, this tour includes a barge ride, some light walking and lunch. Bring comfortable shoes.]

Cost: $95.00
(Note: A minimum of 20 attendees are needed to run this tour.)

**Architectural Splendors Tour**
*Wednesday, October 25, 1:00 p.m. – 5:00 p.m.*
San Antonio’s German influence is best captured in magnificent homes located in the historic King William District. Established in the 1870s when a large number of wealthy German merchants and professionals built grand homes along the main street named after Kaiser Wilhelm I, King of Prussia. The tour will include a visit to the Guenther House, an elegantly restored home that was the site of the first flour mill built on the San Antonio River and the Victorian era Steve’s Homestead. Early Spanish settlers greatly influenced the architectural splendors. You will also tour Villa Finale, former home of Walter Mathis, who was widely recognized as a catalyst for the revitalization of the King William neighborhood. He purchased and restored this ornate 19th century house, which he later gifted to the National Trust. An interpretive guide will lead the tour of the 6,500 square-foot home and its collection of fine and decorative arts. As the tour winds its way to La Villita (Little Village), one of the earliest settlements in San Antonio, you will view the Spanish Governor’s Palace and the San Fernando Cathedral.

[Please note, this tour includes roundtrip transportation, guided tour and some light walking. Meals are not included. Bring comfortable shoes.]

Cost: $65.00
(Note: A minimum of 20 attendees are needed to run this tour.)

**Missions and Markets Tour**
*Wednesday, October 25, 11:30 a.m. – 3:30 p.m.*
San Antonio is home to one of the few National Parks located within an urban setting, the Mission Trail. Mission San Jose, located just south of our downtown, offers an informative film followed by a walk on the grounds of the largest and best restored of all the missions. The church is one of the most beautiful in the country with its elaborate carvings on the chapel facade. The El Mercado, or Historic Market Square, is the largest Mexican-style market place outside Mexico. With two distinctive shopping and dining locations, there is something for everyone.

You will have an hour to walk around to explore and grab something to eat. You will also have the opportunity to enjoy a quick driving tour of downtown San Antonio, which will include the Spanish Governor’s Palace, a national historic landmark and San Fernando Cathedral, the original church of the Canary Island settlers built in 1731 and one of the oldest churches in continuous use in the country.

[Please note, this tour includes roundtrip transportation and some light walking. Meals are not included. Bring comfortable shoes.]

Cost: $65.00
(Note: A minimum of 20 attendees are needed to run this tour.)
Cruising and Perusing Tour
Saturday, October 28, 1:00 p.m. – 5:00 p.m.
Take time to enjoy San Antonio from the vantage point of San Antonio’s most iconic mode of transportation, a River Barge, just steps below the bustling streets, you will find one of San Antonio’s cities most beloved features – the Riverwalk. Formal development of the Riverwalk began in 1939 and remains of the original design are found in the bridges, stairways and walkways. The barge will take you to Main Plaza for a tour of San Fernando Cathedral, then out to the Southwest School of Art campus and drop you at the Paseo del Alamo, the walkway that connect the life blood of the city, the River to the heart – the Alamo.
[Please note, this tour includes a barge ride and some light walking. Meals are not included. Bring comfortable shoes.]
Cost: $60.00
(Note: A minimum of 20 attendees are needed to run this tour.)

Take a Walk on the Wild Side – San Antonio Zoo Tour
Saturday, October 28, 1:30 p.m. – 5:00 p.m.
Lions and Tigers and Bears – Oh My! Explore and learn in one of the country’s top zoological parks! Just 10 minutes from downtown, is the San Antonio Zoo, a collection of over 3,500 animals representing 750 species. Highlights include Africa Live! A replication of the wilds of Africa where you can watch the hippos and crocodiles through under water windows, the Reptile House and the Giraffes exhibit which allows you to look eye-to-eye with the world’s tallest land mammal. Daily Encounters include the Komodo Dragon, Rock Wallaby and Elephants. The Japanese Tea Garden, adjacent to the Sunken Garden Theater in Brackenridge Park, features beautiful floral displays, a waterfall and a safe habitat for new Koi and aquatic plants. It is an extraordinary example of the reuse of an old rock quarry which dates back to 1899 and remnants are found in the gardens architecture. [Please note, this tour includes roundtrip transportation and walking. Meals are not included. Bring comfortable shoes.]
Cost: $80.00
(Note: A minimum of 20 attendees are needed to run this tour.)

Margarita Madness with Rio Rio Cantina Tour
Saturday, October 28, 1:45 p.m. – 5:15 p.m.
You will be escorted along the scenic banks of the Riverwalk to Rio Rio Cantina and greeted by the Cantina’s signature margarita to enjoy while the knowledgeable staff provides a brief history, geographic origins, and distillation process of tequila from raw plant to bottling. Together we’ll explore the three ages of tequila and conduct a tasting of blanco (“white”), reposado (“rested”) and añejo (“aged”) varieties in Tequila as well as a tequila tasting. Next their creative bartenders will review the steps to a memorable margarita – simple, refreshing and so popular, this drink recipe is the perfect take home from San Antonio!
[Please note, this tour includes light walking, hands on demo and Mexican appetizers. Bring comfortable shoes.]
Cost: $95.00
(Note: A minimum of 20 attendees are needed to run this tour.)
Additional Things to Do While in San Antonio, Texas

- **San Antonio Zoo:** The San Antonio Zoo is located in the city’s beautiful Brackenridge Park. It is home to 3,500 animals representing 750 different species, including elephants, giraffes, and lion in Big Cat Valley.

- **San Antonio Botanical Gardens:** Enjoy a relaxing daytime picnic in the city’s official botanical garden. The expansive garden features an assortment of flowers native to the San Antonio region as well as tropical and exotic plants from regions all over the world.

- **Tower of the Americas:** Located in the Hemisfair district on the Southeastern portion of Downtown San Antonio, the Tower of the Americas is a 750-foot observation-tower and restaurant. Enjoy dinner with the best views of the city!

- **Natural Bridge Caverns:** Located right outside San Antonio in Texas Hill Country, these caverns are the largest in Texas! As you explore the cavern’s trails you’ll walk 180 feet below ground while learning about the ancient formations that are still growing today.

- **San Antonio Missions National Historical Park:** This National Historical Park, located 4 miles south of downtown San Antonio, is part of the UNESCO World Heritage Site preserving the Alamo and 4 Spanish colonial missions in San Antonio. During your time at the Park you’ll learn about the 18th century colonial period and discover the importance of this critical part of America’s history.

- **San Antonio Museum of Art:** Located on the Riverwalk in downtown San Antonio, the San Antonio Museum of Art has large collections of ancient Mediterranean art, Asian art, and Latin American art. The museum is a short distance from many Riverwalk restaurants, it would make for a great spot to stop before lunch!

- **The Briscoe Western Art Museum:** Located 1 block from the Westin Riverwalk Hotel, the Briscoe is San Antonio’s newest museum with exhibitions showcasing the art, history, and culture of the American West.

- **Six Flags Fiesta Texas:** Fifteen minutes from downtown San Antonio you’ll find Six Flags Fiesta Texas. With pulse-pounding roller coasters, wild water slides, and live musical performances you’ll find something for everyone to enjoy at the park.

- **Sea World San Antonio:** Sixteen miles from downtown San Antonio is the world’s largest marine life adventure park. Also enjoy Sea World’s latest addition, Aquatica Waterpark including high-speed water slides, wave pools, and relaxing beaches.

- **Shopping on the Riverwalk:** Enjoy the San Antonio scenery while you shop! The Shops at Rivercenter are located on the world famous River Walk in downtown San Antonio. The Rivercenter features more than 100 retailers including six restaurants, Macy’s, IMAX, and AMC Theatres.

- **Dining on the Riverwalk:** Options for dining on the Riverwalk are almost endless. You can enjoy delicious tex-mex, Texas BBQ, and some of San Antonio’s best fine dining. For the complete Riverwalk experience, charter a Riverwalk cruise and dine on the San Antonio River with your family and friends.

- **The Pearl:** Located on the Museum Reach of the Riverwalk is San Antonio’s newest culinary and shopping district, the Pearl. Created out of the 1883 Pearl Brewery Complex, the Pearl is home to the 3rd campus of the Culinary Institute of America, a range of independent restaurants featuring local flavors, a new speakeasy- Jazz, TX, and boutique shopping. On Saturday and Sunday mornings, you can enjoy the local Farmer’s Market!

- **Rio San Antonio Cruises and Taxi’s:** Cruise along the Riverwalk in a river barge entertained by a local guide for a 30 minute narrative of the history of the San Antonio Riverwalk. River taxis are also available to get around the heart of the Riverwalk and to the Pearl as well!

- **Site Seeing Double Decker Bus Tours:** See all the best sites of San Antonio at your leisure on the hop-on, hop-off double-decker busses with City Sightseeing San Antonio Tours. Busses offer live guides and/or recorded commentary.

For more information on San Antonio attractions, go to [http://visitsanantonio.com/](http://visitsanantonio.com/)